



DIVERSITY DAY LËTZEBUERG

Act for Diversity

→ ACTION KIT

Luxembourg's leading network for Corporate Responsibility

"In a company, Diversity refers to the variety of human profiles that can exist in it: country or region of origin, neighbourhood, family, name, culture, age, gender, physical appearance, disability, sexual orientation, diplomas, etc.

The notion of Diversity reflects the entirety of personal, social, and organisational characteristics which partake in the construction of the identity and personality of individuals."

(Practical Guide on Diversity Management, 2013, Diversity Charter Lëtzebuerg)



Every month of May, Luxembourg celebrates its national day of diversity, the Diversity Day Lëtzebuerg.

Organised by the Diversity Charter Lëtzebuerg, this event aims to bring together companies, public organisations, and nonprofit organisations around the common aim of promoting diversity. Challenging misconceptions and stereotypes, the country will be able to assert itself in all its diversity, celebrating the recognition of each individual's talents and working towards a more inclusive society.

All organisations set up in Luxembourg are invited to "act for diversity" on that day, whether they are private companies, public organisations or non-profit organisations, irrespective of their size, and whether or not they are signatories of the Diversity Charter Lëtzebuerg. Although promoting diversity is a continuous effort and a longterm commitment, next May will be a privileged opportunity for organisations to illustrate their commitment by concrete actions for all their employees. Some of the possible approaches are detailed in this document. All aspects of diversity should be celebrated. Organisations can be inspired by the protected grounds of discrimination such as gender, sexual orientation or identity, disability, age, religion and spiritual beliefs, race or ethnic origin. Indeed, the present diversity in the organisations doesn't stop there. Other topics to be explored are civil status, trade union beliefs, state of health, physical or genetic characteristics, birth social background or household composition.

Making people aware of the stakes of diversity and celebrating **plurality as a source of enrichment** are decisive factors in building a "living together", a driving force for social and economic performance in the Grand Duchy.

Communication plays an essential role in raising awareness, and organisations are invited to relay this effort for diversity, among other things by using the diversity communication kit presented here.

> Looking forward to see you on May taking a stand for diversity !





#### **EU DIVERSITY MONTH**

The Luxembourg national Diversity Day is also part of the European Diversity Month.

It is a European Commission led activity, which raises awareness of the importance of diversity and inclusion in our workplaces and in the society throughout the whole European Union. The European Commission promotes diversity through the EU Platform of Diversity Charters. As an employer, you can join thousands of companies, NGOs, and institutions in celebrating diversity. Organise your own events on diversity and take part in celebrating European Diversity Month. Participating is a fantastic opportunity to showcase your organisation's efforts to help build equal and inclusive environments for the benefit of all.

## EU DIVERSITY MONTH

**United in Diversity** 



#EUDiversityMonth #UnitedinDiversity



## Table of contents .....

#### EU Diversity Month ...... 4

Α.	<b>Diversity Day Lëtzebuerg</b> A rich programme under the slogan "Act for diversity"	8 10
в.	Orientations for actions	12
	Commit	. 14
	Raise awareness ·····	· 20
	Educate (oneself)	28
	Innovate	. 30
	Create partnerships	
	Get inspired	. 38
	Be connected	. 40
С.	Communication tools	. 42

Use of the logo	44
Your email signatures to match the colours of Diversity	48
Your websites, intranet and blogs: platforms of your commitment	50
Social networks for optimal viral communication	52
Posters and flyers for your off-line communications	54

).	The steps to remember	56
	Involvement of the organisations: commit in 3 steps	58





## Diversity Day Lëtzebuerg

A rich programme under the slogan "Act for diversity"

MORNINGAFTERNOONActions carried out in participating organisationsOfficial visit on the field<br/>and on-line



Several marking moments on the agenda of this national Diversity Day

#### → Actions implemented in participating organisations

Many initiatives raise the employees' awareness on diversity as a source of wealth in organisations across Luxembourg.

All organisations set up in the Grand Duchy can participate:

- Companies: small to large-sized; all fields of activity;
- Public entities and services: cities and towns, schools, care centres, transportation, etc.;
- Non-profit organisations;
- Whether they are signatories of the Diversity Charter Lëtzebuerg or not.

## $\rightarrow$ (Virtual) Official visit %%

The patron of the Charter, the minister in function, will participate in a series of official visits to the organisations. More information at the end of this guide and on the website of the Diversity Charter.

## (j

More information on the Diversity Charter website. www.chartediversite.lu



## Orientations for actions

## COMMIT

COMMIT

#### Incorporate diversity into the values of the organisation

The national Diversity Day Lëtzebuerg is a good opportunity to formalise your organisation's commitment to diversity.

- Enshrine Diversity as a key value of • the organisation;
- **Support** this statement by articulating ٠ it with the organisation's purpose and strategy. Point out its benefits. A diversity policy may seem virtuous but low-priority because its effects are not identified:
- Formalise this commitment by creating a specific charter or by adapting the organisation's charter;
- Communicate these values internally and externally;
- Highlight the management team's strong and determined commitment to this common vision.

\* For more information

#### Success through differences ING Luxembourg



ING has taken the initiative to distribute a Manifesto (en / fr) to each employee and newcomer which describes the company's commitment towards diversity. It shows how to act for diversity and how it is generating success.

#### Signing the Diversity Charter Lëtzebuerg



Companies that wish to show their commitment towards diversity can officially sign the Diversity Charter Lëtzebuerg on 23<sup>rd</sup> May 2023 and use the Diversity Day to communicate their commitment to their staff, clients and/or suppliers.

Presentation of the company's strategy **BNP** Paribas - Securities Services



In 2021, BNP Paribas - Securities Services held a hybrid (digital/on-site) event to present the company's strategy and the place of diversity in their strategy.

#### Adapt the governance of the organisation

The national Diversity Day Lëtzebuerg can be an opportunity to set up a structure in charge of diversity issues.

- Appoint a **diversity officer**; •
- Create a **Diversity Working Group** and/or a Steering Committee for diversity projects.

On May 23<sup>rd</sup>, for example;

- Add a new seat to increase board diversity;
- Official launch of this Group/ Committee and appointment of its members;
- This Group/Committee's first meeting.

## COMMIT



The health crisis that emerged in 2020 and the restrictions that followed have led many organisations to prefer **the digital format** when organizing their diversity events and actions.

This method has demonstrated many advantages. First, it allows to reach a wider audience, whether at the national or global level. At the same time, it offers a greater choice of speakers, while reducing costs and simplifying logistics.

The organisation of digital events also gives the possibility to keep track of what has been said and done and allows the organiser to reuse the presentation elements at subsequent events.

As a result, for the 6<sup>th</sup> edition of Diversity Day in 2020, Ms Corinne Cahen, Minister of Family, Integration and the Greater Region participated in several online events, which ensured a commitment, number of participants and quality of presentation comparable to face-to-face events.

Therefore, in 2023, the Diversity Charter Lëtzebuerg invites you to consider the digital format for your diversity actions! Here are a few ideas:

- **Online training:** non-discriminatory recruitment, conscious bias and stereotypes...
- Virtual one-on-one meetings: interviews with staff members, with experts in diversity and inclusion, with associations...
- Online awareness-raising activities:

creation of communication campaigns, round tables...

• Online activities: live courses, diversity quizzes...

Learn more in the pages of this kit!

16

#### Celebration of Diversity HSBC Luxembourg



HSBC Luxembourg organised an all-staff Zoom call to celebrate the diversity within their employee population as well as their past accomplishments in the Diversity & Inclusion space. The event included the acknowledgment of differences from the perspective of nationality, race, gender, sexual orientation, age, parent carer responsibilities, career background disability and more.



17

**?** 

\* For more information on past initiatives : chartediversite.lu/en/pag diversity-day

## Orientations for actions

## **COMMIT**



## Facilitate the creation of networks

Networks to promote diversity enable people to connect and share experiences and work towards valuing the talents of all individuals.

They may be dedicated to different aspects of diversity (gender equality, generational equality, cultural diversity, etc.).

They can be limited to the organisation itself or be specific to a sector in which stakeholders can come together around diversity issues that they have in common (construction industry, educational sector, etc.).

On May 23<sup>rd</sup>, organisations can:

- **Create** an internal network;
- **Join or create** a network in one's sector.

Launch of an inter-company LGBT & allies network State Street



In 2018, the Diversity Day coincided with the International Day Against Homophobia and Transphobia, which is why State Street, Linklaters and a dozen other companies seized the opportunity of this day to launch their Professional LGBT & Allies network to unite collaboration on this topic in Luxembourg.

United in diversity: joint event for diversity ANABL (United in Diversity)



On 12th May 2015 "United in Diversity", which is a network of North American banks in Luxembourg, organized a conference about unconscious biases, which was followed by a networking lunch.







COMMIT

**RAISE AWARENESS** 

EDUCATE (ONESELF)

18

## RAISE AWARENESS



COMMIT

## Make Diversity visible

Communication is a key pillar of diversity action. Making people aware of the stakes linked to diversity, challenging misconceptions and stereotypes, showcasing plurality as a source of richness, and valuing individual talents, these actions must all be supported by communication operations. These can take on many forms, and next May 23<sup>rd</sup> will be a chance for unpre-cedented coverage.

• Set up an exhibit on the theme of diversity;

The diversity of staff can thus be showcased on the organisation's premises (supported by figures, photo portraits or a wall on which instantaneous pictures of the employees/clients are added all day).

• **Disseminate a brochure or flyer** for the employees and/or stakeholder;



#### A photo exhibition to reflect diversity Avery Dennison



Avery Dennisson organized a photo exhibition for its collaborators showing twenty portraits that highlight the characteristics of its employees (different ages, origins, disability, nationality, etc.).

- **Adapt the communications** material to the colours of diversity.
  - Create special theme issues or reports: newsletter, internal blog, internet, extranet, etc.;
  - Showcase the diversity of the organisation and inform on concrete commitments and measures;
  - Showcase success stories of employees with different backgrounds and fonctions;
  - Show a short film on the diversity of the organisation.

Staff diversity in the service of clients and patients Centre Hospitalier de Luxembourg (CHL)



The CHL presented its 2014 "Diversity Booklet", addressing the diversity of the employees, which serves the patients' diversity. To illustrate the booklet an exhibition of informative posters and testimonies was set up in the main entry.





The string of diversity

In order to highlight cultural diversity at Axa, a wire of diversity has been placed in a common place. Each employee has completed a Diversity fact sheet containing information about their origins, nationalities or languages and attached it to the diversity wire, thus exposing the variety of their profiles.



21

## **RAISE AWARENESS**

COMMIT

**RAISE AWARENESS** 

EDUCATE (ONESELF)

INNOVATE

**CREATE PARTNERSHIPS** 

## Organise in-company diversity meetings

In order to raise awareness of the organisation's richness in an interactive way, several options are possible on May 23rd:

- Organise a Market Place involving the persons in charge of diversity and a stand that offers more information on the issue and on their organisation's commitment;
- Organise an in-company conference on the subject of diversity (global or specific to one of its aspects) and involving the senior management;
- Host a multicultural buffet or diversity menu. Employees are invited to share special dishes from their region or country of origin.



Talkin4bout our new generations Linklaters

## **Linklaters**

For the Diversity Day in 2016, Linklaters hosted a conference on generation X and generation Y. Both generations shared their stories about mutual learning and how to make the most of these generational complementarities.

#### **Diversity** rallye

Ecole Internationale de Differdange Esch-sur-Alzette



The International School of Differdange and Esch-sur-Alzette has organized a series of activities on the theme of diversity for its students. Through a rallye including videos, guizzes, movie screening, workshops and mini concert, the students were thus informed and made aware of the different aspects of diversity.

**Capturing Diversity** 

Mudam Luxembourg - Musée d'Art Moderne Grand-Duc Jean

#### Nusée d'Art Moderne Grand-Duc Jean

In 2019, Mudam organised the workshop "Capturing Diversity". Using a personality questionnaire, the participants created a portrait that highlights their personality and their differences. This represented the most intimate part of themselves and the diversity of all of them.

#### Act for inclusion

Société Générale Luxembourg



For Diversity Day 2018, Société Générale Luxembourg wanted to promote equal opportunities for young people, but especially for young LGBTQIs by organizing a conference/debate on the theme "Our children, your children are our future employees, let's act today for a real inclusion tomorrow".







RBC offered its employees to learn about 6 diversity themes through the organisation of stands on: equal opportunities, languages, art, age, disability and LGBT, as well as historical personalities who fought for human rights.

GET INSPIRED

## **RAISE AWARENESS**

Organise an event that is open to the public

Hosting an event on Diversity Day Lëtzebuerg that goes beyond the scope of the organisation makes it possible to promote diversity with a wider audience.

- Organise a conference or roundtable ٠ with specialists on the subject (politicians, economists, etc.);
- Publish the results of a study linked • to diversity;
- Make the most of the organisation's • structure (bus or train stations, agencies, branch offices) to interact with your client base;
- Set up an appointment for diversity • in a public place;
- Flash mobs: sudden, several-minute • meetings of persons prepared ahead of time, through internet for example, in order to carry out a common action (choreography, singing, etc.). Have T-shirts and banners in Diversity Day colours can raise public awareness.

"Embrace diversity" round table elisabeth



In 2019, elisabeth organised a round table on the topic 'D'Relioun am Alldag vun eisen Haiser'. This round table provided an opportunity for an exchange between managers of elisabeth institutions and external specialists in cultures and religions.



Public movie screening Time For Equality



In 2018, to highlight the fact that Diversity Day coincided with the International Day Against Homophobia and Transphobia, Time For Equality organized the screening of the movie "The Queen of Ireland" open to the public. This documentary addresses the subject of the LGBT movement in Ireland through the portrait of Rory O'Neill and its alter ego Panti, that became the symbol of Ireland's march towards marriage equality.



COMMIT

## Orientations for actions

## **RAISE AWARENESS**



## Tours and open houses

#### The national Diversity Day is the chance to enable people to visit an unknown place or to present this place in an unexpected manner highlighting its link to diversity.

- **Open house**: In an inclusive approach of breaking social boundaries, organisations can invite populations who are usually apart from these venues to come and discover their premises, their professions, art collections, etc. This can be particularly relevant for places that are prestigious and generally reserved to privileged audiences.
- **Diversity tour**: guided tours in the cities and communes. The idea is to place this visit under the spotlight of diversity by proposing historical and cultural perspectives that enrich the presentation of the territory. Visits can be offered by taking into account people with reduced mobility, and practical maps of the city can be created specifically for this public.

**Open door Luxembourg Diversity:** let's make it happen! RH Expert

**RH** EXPERT VOTRE PARTENAIRE RH

RH Expert organized an open day so that people could come freely to discuss with diversity experts and discover how it is lived at RH Expert

Zesummen schaffen: integration of people with disabilities ADEM



The ADEM opened the doors of its Contact Center, which is a service exclusively composed of employees presenting either a disability or reduced work capacity. Thanks to this visit the participants had the opportunity to experience the daily work of the telephone advisors at the ADEM and to get information on the integration of people with disabilities.



#### Let's taste Diversity!

#### Clearstream

## 

"Clearstream's employees created a cookbook with recipes from their colleagues. This initiative helped illustrate the diversity of nationalities present at Clearstream. This cookbook has been sold internally and the money collected was given to a charity. On Diversity day some of the recipes were prepared at the cantine for their colleagues!"



**?** 



#### A Diversity Training session

The Diversity Day is the chance to enable people to visit an unknown place or to present this place in an unexpected manner highlighting its link to diversity:

- Organise a training session in the form of conferences, workshops, seminars, training meetings. This can involve several types of public:
  - People who belong to target groups (persons with a disability, women, etc.)
  - The management team
  - HR managers
  - Communications managers
  - Middle management
  - Employees who deal directly with the public, etc.
- Raise awareness of each person's unconscious forms of bias with the stereotype test: www.implicit.harvard. edu/implicit/

The implicit project introduces a method that shows differences between conscious and unconscious thoughts. This new method is called the Implicit Association Test or IAT.

 Possibly call on external trainers if this resource is not available in-company. "Equal opportunities, discrimination and harassment prevention" training Luxembourg Army



With the support of the Ministry for Equality, the Army organised information sessions to promote equal treatment between women and men, as well as respect and non-discrimination. After a theoretical introduction to the topic to set the legal framework, the participants could debate different topics related to concrete examples.

**Public information accessibility training** Ville de Dudelange



The Equal Opportunities Service of the City of Dudelange organized in 2018 two internal trainings on the accessibility of public information, on easy language and its implementation in the different documents and the production of files accessible to all.

#### **Communicating without words** AXA Luxembourg



Together with «Solidarität mit Hörgeschädigten» and a French interpreter for sign language, 2 workshops were organised for their employees so they could benefit from an introduction to German and French sign language and understand the daily challenges of people with hearing difficulties.



Diversity Day 2020 @ Deloitte Deloitte

## **Deloitte.**

Deloitte chose to offer its employees and alumni a series of 3 conferences covering topics such as gender balance, how to work towards a more inclusive workplace for LGBTQ+ community and how to pave the road to equality. External speakers and Deloitte employees debated on the advances and challenges facing individuals, companies and society.



**RAISE AWARENESS** 

#### Orientations for actions

## INNOVATE



COMMIT

## Launch diversity products and services

The influence and main impact of an organisation lies in the products and services it offers. The national Diversity Day is an opportunity to launch products or services related to diversity.

## Imagine inclusive products and services;

The innovation here is the ability to anticipate and meet the needs of these target audiences: offer contracts or customer relations monitoring in different languages and adapted to different cultures and needs (writing in Braille, etc.).

## • Celebrate Diversity Day and raise awareness through the products.

Special editions can be imagined to mark the commitment and values of the organisation and highlight its actions in favour of diversity: special stamps, a range of receipts, bank cards, telephone operator messages, stamps on envelopes, etc.

Use of the Diversity Day Lëtzebuerg logo (see specifications on the following communication tools section, page 46). **City tour retracing the footsteps of the great women of Luxembourg** *Luxembourg City Tourist Office* 



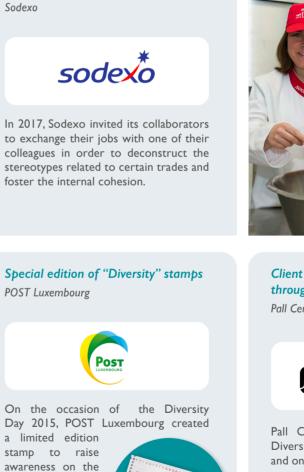
On 12<sup>th</sup> May 2015, the City Tourist Office offered a circuit on the compelling story of the Grand Duchy's women, from the Middle Ages to the present days.

#### Positive actions: a label for equality, an asset to the company

Ministry of Equality



The Ministry for Equality promoted its "positive action" program, which supports and finances Luxembourg companies that are committed to improving the working environment in terms of equality between women and men.



Live my life

national day.



Client and staff awareness-raising through "Diversity" receipts Pall Center



Pall Center communicated about the Diversity Day from the beginning of May and on the 12<sup>th</sup> 2015 by adding a diversity message on the sales receipts, raising its staff's and clients' awareness on the topic.

## INNOVATE



## 2

## Act on environment and well-being at work

The national Diversity Day makes it possible to take concrete steps towards creating a work environment and wellbeing that enables the inclusion of all in the professional sphere.

#### • Act on space-planning;

May 23<sup>rd</sup> could be the day you start renovation works or open a redesigned workplace that ensures access for people with reduced mobility (ex.: access ramp).

#### Announce and implement a programme for flexible scheduling.

The diversity of family situations (in particular childcare, presence for dependant persons) and physical conditions requires organizations to rethink the notion of presence at work and to be open to solutions that are adapted to each and everyone.

#### Act on access for people with limited mobility AG2R LA MONDIALE



AG2R LA MONDIALE announced and started the refurbishment of all its premises in order to guarantee the access to all the premises and departments of the company to people with reduced mobility.



**"Press Play"** Deutsche Bank Luxembourg



In 2020 and for diversity, Deutsche Bank Luxembourg went for "Press Play". The main aim was to share with all employees, an email per day for a week on specific subject with 2 short videos: a public/ professional one and DB employee videos. The idea is to explore and encourage discussion on our various views on common topics.

Deutsche Bank Luxembourg received numerous videos on the proposed subjects:

- Covid-19 and working from home
- Black lives matter
- Unconscious Bias
- Women in Leadership





Suggestion Box

**RAISE AWARENESS** 

EDUCATE (ONESELF)

INNOVATE



## Sign innovative partnerships as regards diversity

On May 23<sup>rd</sup> you could sign a long-term partnership or make an ad-hoc action concrete in partnership with a non-profit organisation acting for diversity.

These partnerships will make it possible to:

- Include target audiences among one's employees (internship or access to employment);
- Encourage mentoring;
- **Develop volunteering** within the company through the organisation of a community day;
- Engage in skills sponsorship;
- Provide logistical support;
- Get involved in joint projects.

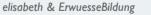


Acting on different forms of diversity Société Générale Luxembourg



Société Générale Luxembourg highlighted the discovery of knitting by associating with Mamie and Me. This action aimed at promoting the exchange between retired women and employees around an activity that finds a second youth. The grannies were thus offered a supplement of income while allowing them to keep a social life.

Rising awareness on religious diversity





For Diversity Day 2018, Elisabeth wanted to raise awareness on religious diversity by inviting its collaborators to several guided tours of places of worship and an exhibition on the world of prayer meditation. In addition, the organization partnered with the ErwuesseBildung asbl to create a multimedia presentation with the theme: "Different religions, festivals and customs".



Wildgen and the Luxembourg Art Law and Art Finance Association jointly organized a graffiti workshop at Hariko moderated by an asylum seeking Iraqi artist.

#### **Diversity I – Exclusion 0** PwC



In 2016, PwC organized a friendly football game between PwC's football team and a refugee team from the Luxembourg Red Cross.

**ČIČIŠ** I M S L U X E M B O U R G Inspiring More Sesteinebility







As part of the Part&Act project, IMS Luxembourg has offered tailored support to build Business-Non-profit organisation partnerships.

Go to : www.imslux.lu Tel. : 26 25 80 13 mail : priscilia.talbot@imslux.lu

## CREATE PARTNERSHIPS

List of associations relating to diversity (non-exhaustive)

#### GENERALISTIC APPROACH

- 4Motion
- Arti'chock
- Caritas Luxembourg
- Croix-Rouge luxembourgeoise
- elisabeth
- Hariko
- Stëftung Hëllef Doheem
- CNDS

## PROFESSIONAL INSERTION / ENTREPRENEURSHIP

- Business Initiative
- Care (DayCare)
- CIGL Esch, Kopstal/Strassen, Walferdange
- Dress for success
- Defi-job
- Forum pour l'emploi
- Fundamental
- Inter-Actions
- Jonk Entrepreneuren
- Mumpreneurs
- Poil (Improvisational and spontaneous theatre in Luxembourg)
  Youth&Work

- CULTURAL DIVERSITY
- Amitié Portugal Luxembourg
- ASTI (Association de soutien aux travailleurs immigrés)
- Athénée Action Humanitaire Cap Vert
- CCPL (Confédération de la communauté portugaise au Luxembourg)
- CDMH (Centre de documentation sur les migrations humaines)
- CEFIS (Centre d'étude et de formation interculturelle et sociale)
- CLAE Services (Comité de liaison des associations d'étrangers)
- Mir wëllen lech ons Heemecht weisen
- Passerell
- RYSE
- Sportunity

#### AGE

- arcus
- elisabeth
- Gero

36

- Maison des Associations
- Mamie et moi
- RBS Zenter fir Altersfroën

#### **GENDER AND SEXUAL ORIENTATION**

- Cid Femmes
- Centre LGBTIQ+ CIGALE
- Europa Donna Luxembourg
- FFCEL
- Geek Girls Carrots
- ITGL (Intersex & Transgender Luxembourg)
- Lëtz Rise Up
- MEC (Mouvement pour l'égalité des chances)
- Rosa Lëtzebuerg
- Wide
- Zarabina

#### HANDICAP & HEALTH, WELL-BEING AT WORK

- ADAPTH (Centre de compétence national pour l'accessibilité des bâtiments)
- APEMH (Association des parents d'enfant mentalement handicapés)
- ATP (Association d'aide par le travail thérapeutique pour personnes psychotiques)
- Autisme Luxembourg
- ELA (Association européenne contre les leucodystrophies)
- Association Luxembourg Alzheimer
- Fondation Autisme Luxembourg
- Fondation Kraizbierg
- Fondation Kriibskrank Kanner
- Hörgeschädigten Beratung
- Handicap International
- Info Handicap
- RTPH (Réseau pour le Travail et la Promotion Humaine)
- SFP (Service Formation Professionnelle)
- SOS Détresse
- Special Olympics
- Tricentenaire

## Orientations for actions

## **GET INSPIRED**



When diversity and art rhyme with raised awareness: get inspired by artists that make diversity heard

- Visual arts: make plurality visible; By hosting an artist or an exhibition in one's company or by sponsoring one.
- **Music: harmony and diversity;** By inviting a music conductor to extend the metaphor and give an account of his/her management of diversity.
- Theatre: diversity takes centre-stage; By inviting a theatre company to illustrate the theme of diversity as chosen by the organisation.
- Sports: a symbol of unity in diversity. By organising a event with several stakeholders.





Diversity poetry slam IMS Luxembourg



IMS Luxembourg invited Gina Arvai of Géisskan Kollektiv for a poetry slam on diversity to close the Diversity Day.

#### **Photo contest on diversity** Paypal



PayPal invited all its employees to participate in a photo contest on the theme of diversity in all its aspects and vote to elect the pest picture. The winner received a reward at the multicultural lunch on Diversity Day.

#### **Diversity in technicolor** KPMG Luxembourg



KPMG Luxembourg has created a video that shows the diversity of its employees: different origins, women, men etc. in technicolor. COMMIT

**RAISE AWARENESS** 



## Orientations for actions

## **BE CONNECTED**

## Use social networks

On Diversity Day, many Luxembourg organisations used their **social networks** to show the outside the organisation's commitment to the Diversity Charter's principles through the day and to mobilize employees around diversity in a fun and interactive way.

On the Diversity Day, an organisation can:

- Develop a game or a competition • and disseminate it through social networks to grab the attention of the followers on diversity-related or on the Diversity Day action;
- Launch an internal competition ٠ addressed to its employees;
- **Disseminate** other communication supports.



Competition on the theme of diversity Sodexo

sodexo

Sodexo launched an internal competition for its employees, calling them to illustrate the following sentence: "Sodexo acts for Diversity! And you, how do you act?". The creations were posted on their Facebook page and the most creative ones were rewarded.





**?** 

eBay Luxembourg organised a cooking lesson via Zoom where colleagues shared recipes from their home countries. The event was an excellent way to learn more about different cultures whilst simultaneously learning new, delicious recipes!

Photo exhibition **BGL BNP** Paribas



BGL BNP Paribas shared its pictures from the opening of the travelling exhibition "Move Together #Respect" by MEC asbl at its premises.



STATEC staff published pictures on the social networks representing its diversity during the day.

STATEC Statec 17 mai 2018 · 😡

Diversity Day 2018 au STATEC! #DiversityDay18



BGL BNP Paribas est à BGL BNP Paribas. Inauguration de la semaine de la Diversité avec l'exposition itinérante «

Move together #Respect », visible du 15 au 25 mai dans notre Diversity Street | Venez nombreux #DiversityDay



Faces of diversity KPMG Luxembourg



For the 2016 Diversity Day, KNEIP launched a social media campaign to show the diversity of its staff: the company interviewed dozens of collaborators, which where then published on Facebook and KNEIP's other social media.



••••

# Communication tools

Diversity Day Lëtzebuerg is the platform of choice to **publicise your commitment** to diversity. The Diversity Charter Lëtzebuerg provides you with **a whole range of tools** to mobilise all employees and stakeholders around this national day.

These different tools will enable you to show your involvement before the day itself. Find a downloadable version of all these elements on: **www.chartediversite.lu/en/pages/diversity-day** 



## Communication tools

DIVERSITY DAY LËTZEBUERG

It is recommended to illustrate your communication on the Diversity Day Lëtzebuerg with the visual identity created for this purpose and not to use the Diversity Charter Lëtzebuerg main logo.

() Do not translate the words on the logo.

#### **Clear space**

In order to respect the visual, we defined exclusion zones. The logo must remain clear and maintain distance from other elements that surround it.The minimum dimensions of this distance will always be 5mm around the logo.



#### Size

The logo can be used in different sizes. The minimum size is **15mm heigh**.

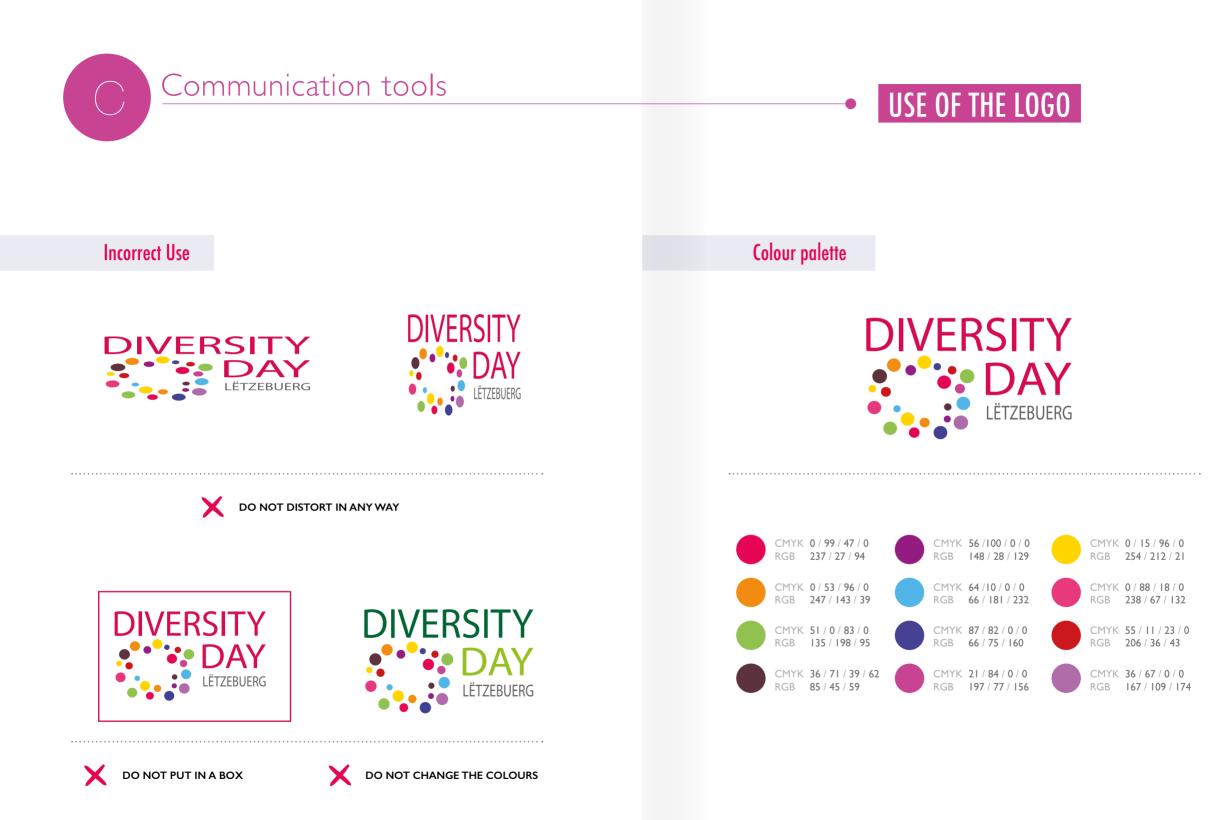
•



## Logo background colour

## The Diversity Day Lëtzebuerg logo will be always used on white background.

For any special need, please contact the Committee for the Diversity Charter Lëtzebuerg for approval.



46

LOGO

EMAILS

WEBSITE AND BLOGS

SOCIAL NETWORKS

OFF-LINE COM.

# Communication tools

EN VISUELI.JPEG OU HD

## YOUR EMAIL SIGNATURES TO MATCH THE COLOURS **OF DIVERSITY**



• For more information on enriched signatures, see:

www.arobase.org/personnaliser/signature-enrichie.htm

- Use a mailing campaign to express your message in a targeted manner. Sending emails helps to showcase your actions but also to draw attention of and mobilise target groups regarding this day.
- Links to your website or to the Diversity Charter Lëtzebuerg presenting Diversity Day, to obtain more information.

www.chartediversite.lu/en

www.chartediversite.lu/en/pages/diversity-day



visual, as follows:

DIVERSITY

••• DA

LËTZEBUERG

**Option** 1

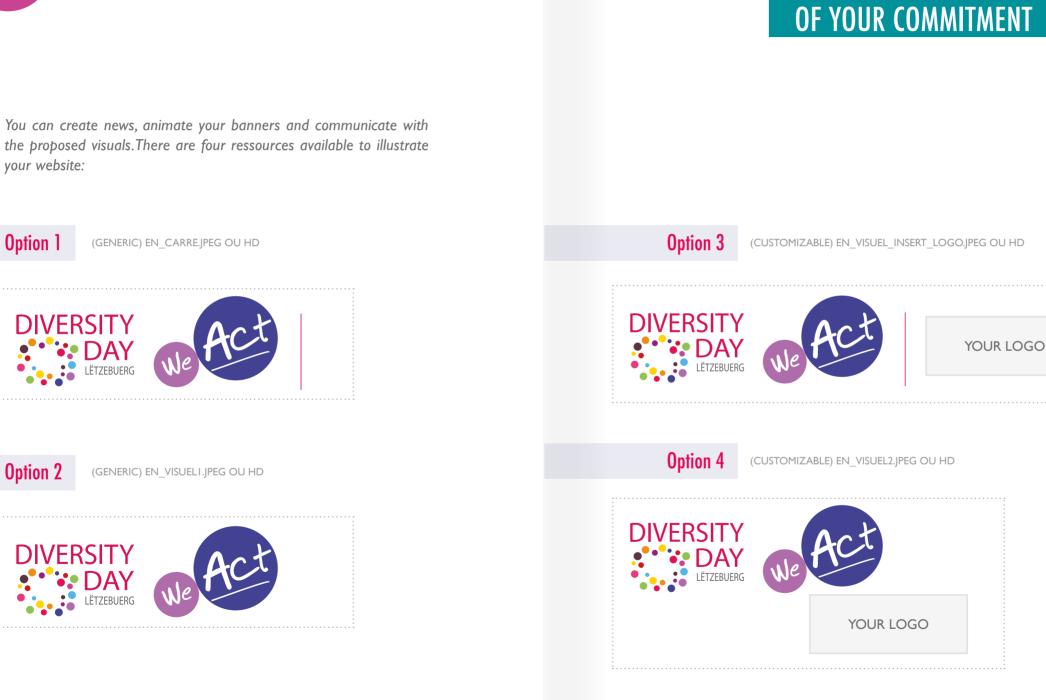
#### EN\_VISUEL\_INSERT\_LOGO.JPEG OU HD



In order to communicate your commitment before the event, there is

a choice between two options to add to the Diversity Day Lëtzebuerg

48



50

Communication tools

YOUR WEBSITE, INTRANET

**AND BLOGS: PLATFORMS** 

## Comm



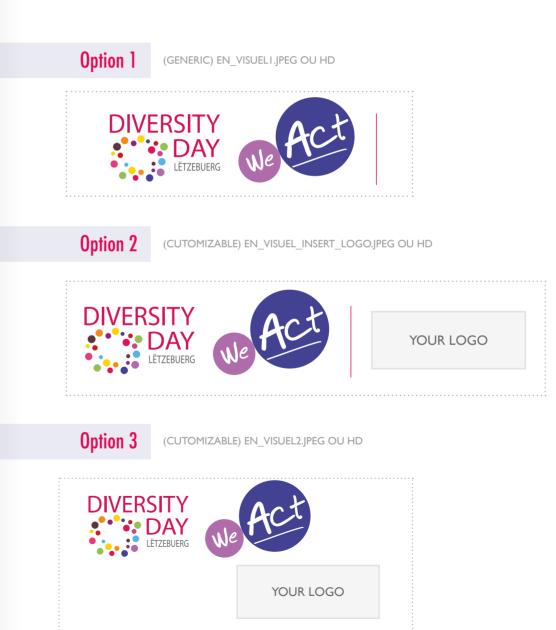
## SOCIAL NETWORKS FOR OPTIMAL VIRAL COMMUNICATION

- Social networks such as Twitter, LinkedIn, Facebook, Google Plus, etc. are privileged media to maximize viral communication. On social networks you can announce your commitment, your planned actions as well as mobilise people around this day. In a second stage, these platforms will enable you to provide coverage of the day itself (as a post event).
- Use one of the proposed files on its own or as a complement to your article presenting your organisation's commitment.

## Example to publish



"On May date, - Name of organisation - is participating in Diversity Day Lëtzebuerg, the national day of diversity in Luxembourg. More info on our actions in favour of diversity on - link to your website - **#DiversityDay**"





## Communication tools

POSTERS & FLYERS FOR YOUR OFF-LINE COMMUNICATION

- •••••• Posters will be available announcing Diversity Day Lëtzebuerg. Customizable versions to match your visual identity will be provided to you so that you can communicate on the event at your organisation's key locations one month before it takes place.
  - Use one of the proposed files on its own or as a complement to your article presenting your organisation's commitment.

## **Poster Examples**



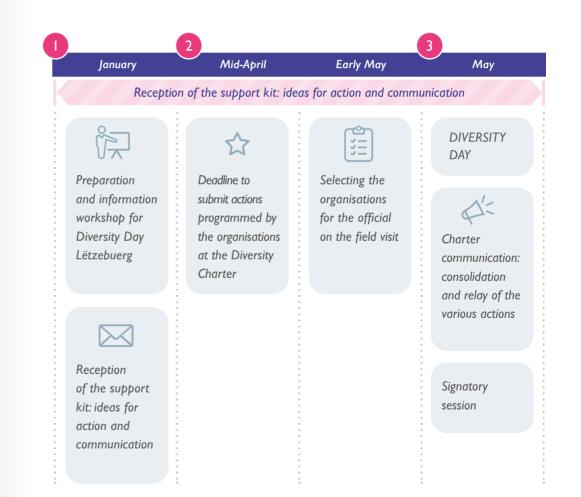


# The steps to remember

## The steps to remember

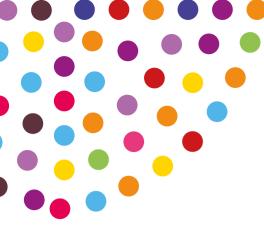
## INVOLVEMENT OF THE ORGANISATIONS: COMMIT IN 3 STEPS

Check the Diversity Charter website for the exact deadlines. In general, the organisation follows this timeline.





2022 Official signing session









IMS - Inspiring More Sustainability - for more than 15 years, has been the leading network of Luxembourg companies involved in Corporate Social Responsibility (CSR).

IMS explores new solutions and concretely tests sustainable alternatives, thanks to working groups and pilot projects with positive impacts.

Through these projects, IMS facilitates initiatives by mobilizing all stakeholders (private, public and associative).

IMS is an independent, apolitical, non-profit organization that benefits from the expertise of an agile and creative team. The network represents 17 % of the Luxembourg workforce and is the national representative of the European organization CSR Europe. The Diversity Charter Lëtzebuerg is supported by:



#### COMMITEE FOR THE DIVERSITY CHARTER LËTZEBUERG

PO/ IMS Luxembourg BP. 2085 L-1020 Luxembourg

Tél : +352 26 25 80 13 info@chartediversite.lu www.chartediversite.lu

Produced at Grand Duchy of Luxembourg. January 2024.

All rights reserved Committee for the Diversity Charter Lëtzebuerg / IMS Luxembourg

Neither the Committee for the Diversity Charter Lëtzebuerg, nor any other person acting on its behalf can be held responsible for any use made of the information in this publication.











LE GOUVERNEMENT DU GRAND-DUCHÉ DE LUXEMBOURG Ministère de l'Égalité des genres et de la Diversité







## Luxembourg's leading network for Corporate Responsibility

IMS Luxembourg B.P. 2085 L-1020 Luxembourg Siège Social : 33 rue du Puits Romain L- 8070 Bertrange

Tel: +352 26 25 80 13 info@imslux.lu www.imslux.lu Retrouvez-nous sur les réseaux sociaux: Linkedin, Twitter, Facebook, Youtube, Flickr